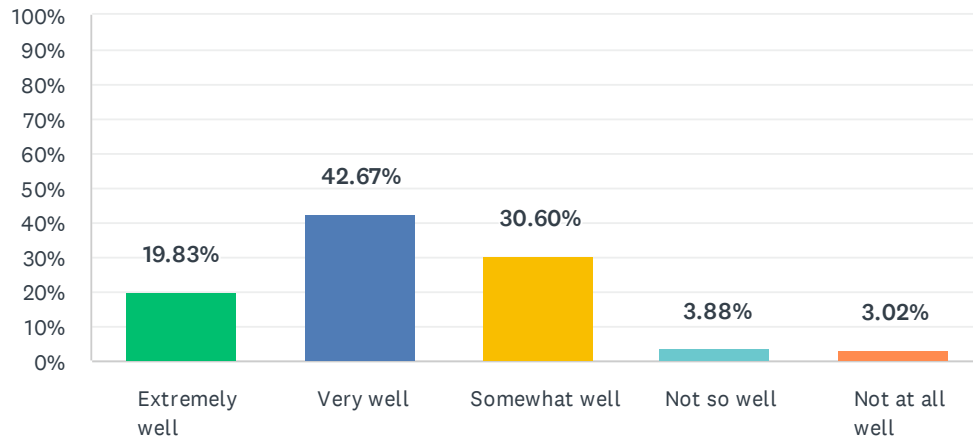


Strengths were identified based on responses indicating high satisfaction and effectiveness, while opportunities for improvement were derived from responses that showed dissatisfaction or ineffectiveness. Also included is a word cloud of student feedback for better serving students in the future. This qualitative feedback has been categorized into strengths and opportunities, as seen in questions 28 (b) and 28 (a), respectively (attached).



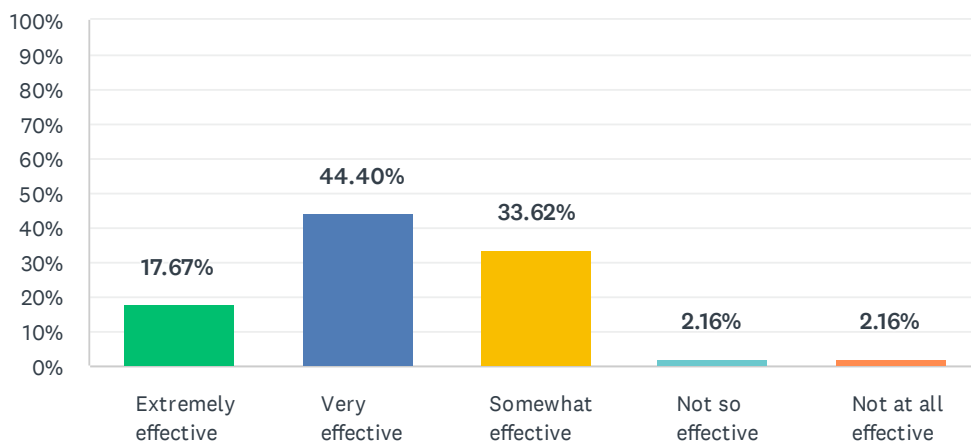
## Q1 How well does student services support students at Northern New Mexico College?

Answered: 232 Skipped: 1



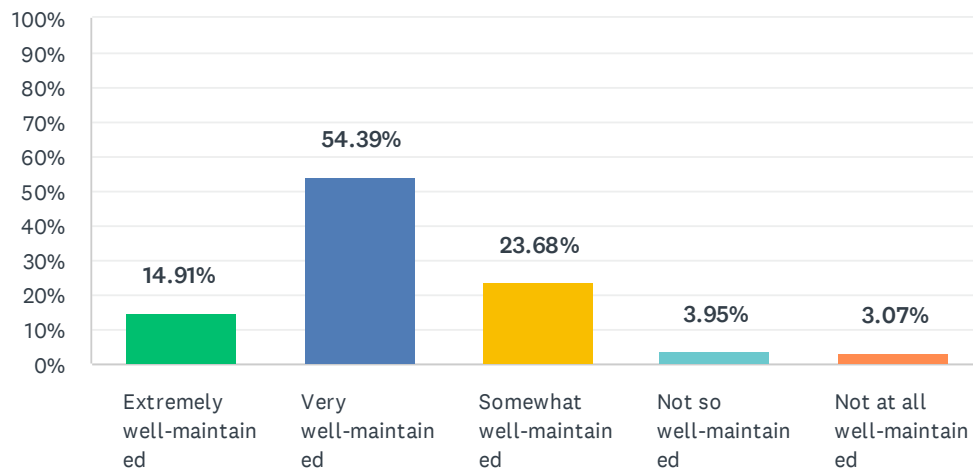
## Q2 How effective is the teaching outside your major at this college?

Answered: 232 Skipped: 1



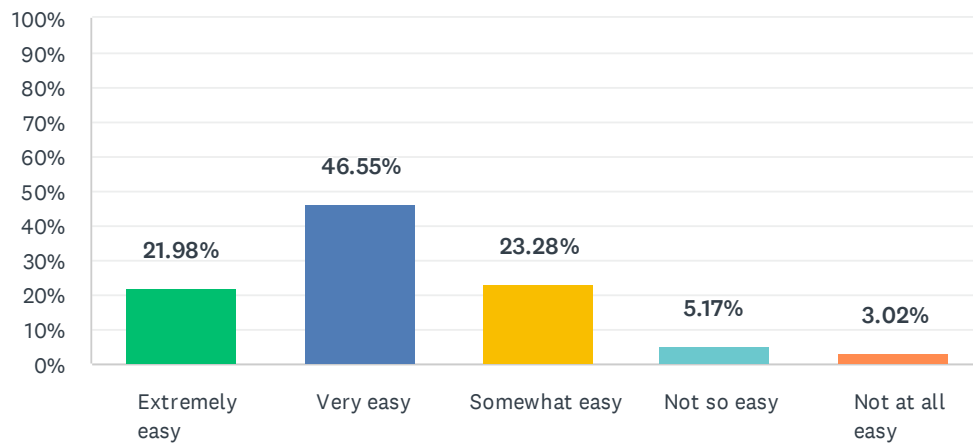
### Q3 How well-maintained are the facilities at this college?

Answered: 228 Skipped: 5



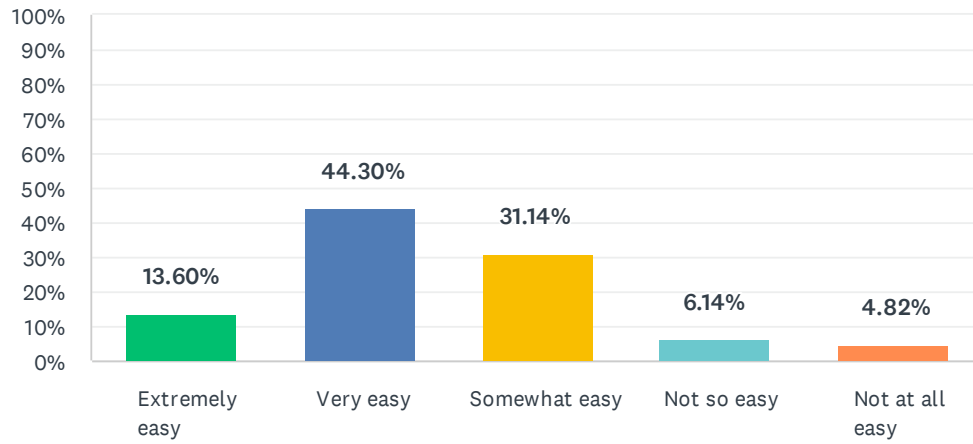
## Q4 How easy is it to register for courses at this college?

Answered: 232 Skipped: 1



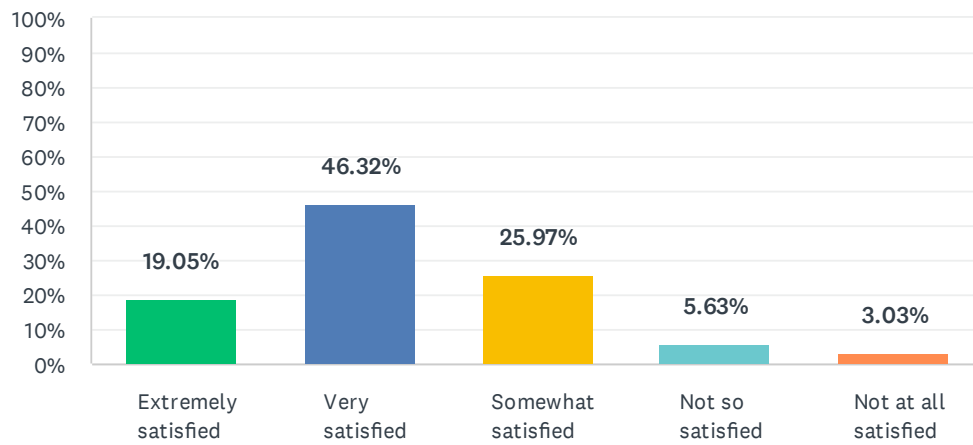
## Q5 How easy is it to obtain the resources you need from the college library system?

Answered: 228 Skipped: 5



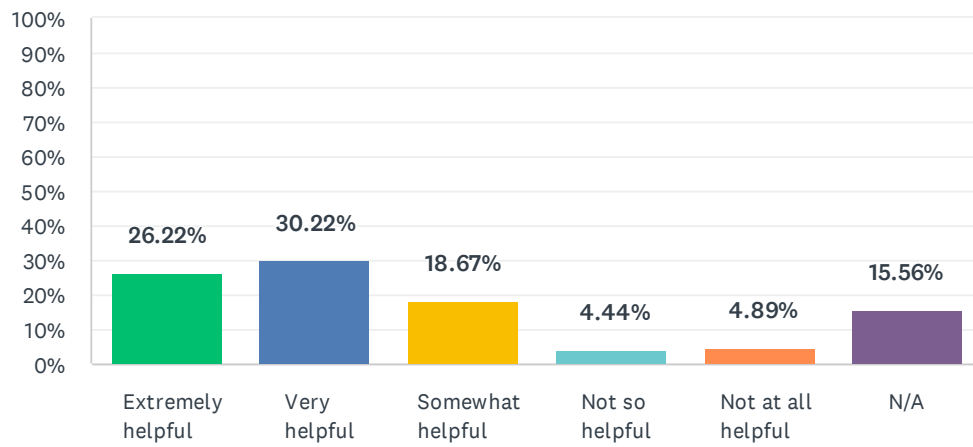
## Q6 How satisfied are you with the policies that this college sets?

Answered: 231 Skipped: 2



## Q7 How helpful is the staff at Financial Aid?

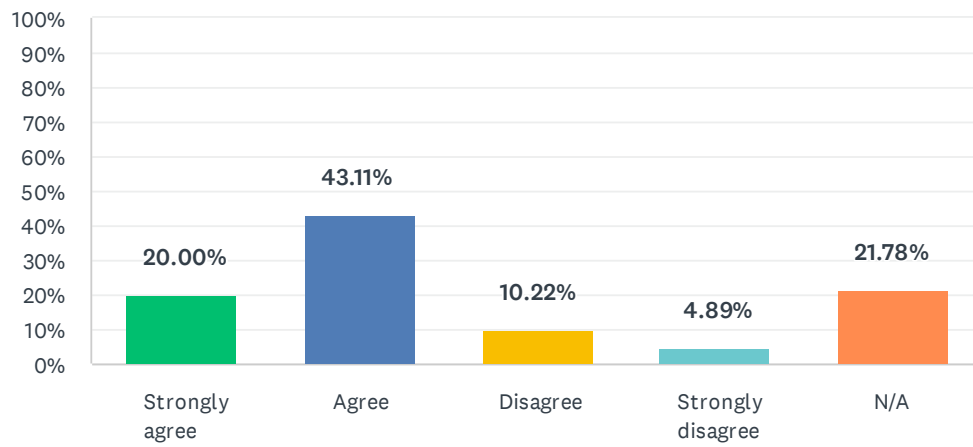
Answered: 225 Skipped: 8





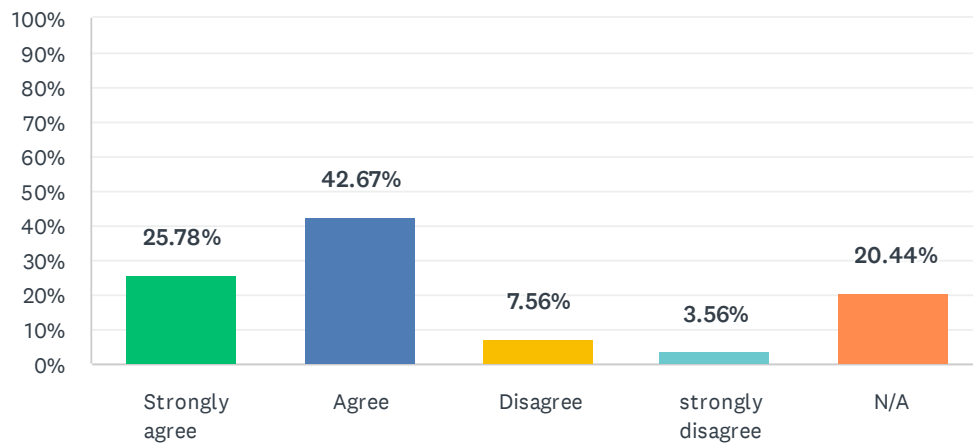
## Q8 Financial Aid responded to my voicemail/email timely manner.

Answered: 225 Skipped: 8



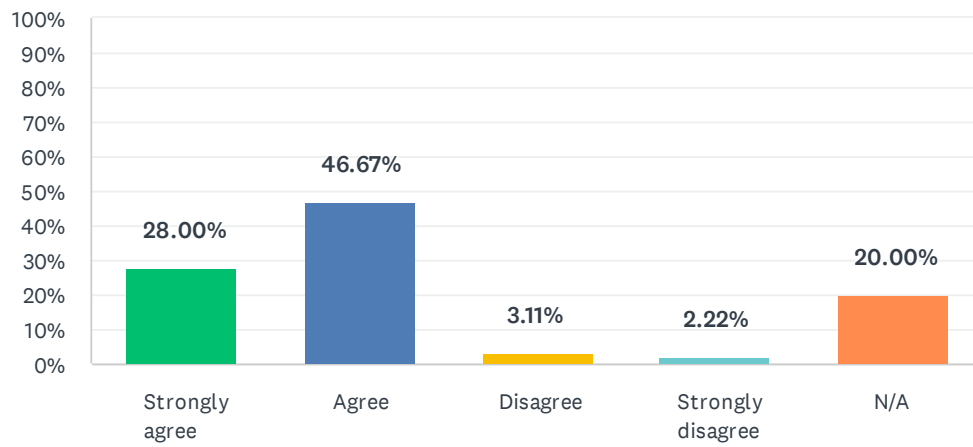
## Q9 Financial aid staff showed concern and support.

Answered: 225 Skipped: 8



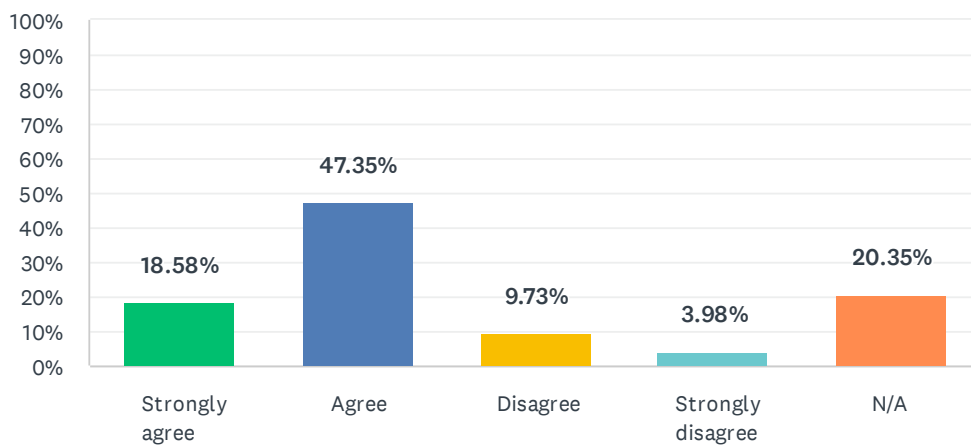
## Q10 Financial aid staff was professional.

Answered: 225 Skipped: 8



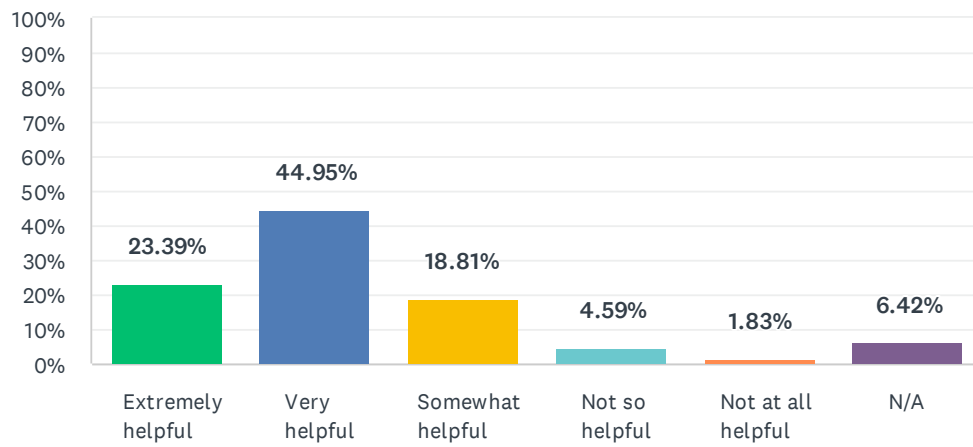
## Q11 Financial aid policies are easy to find and understand.

Answered: 226 Skipped: 7



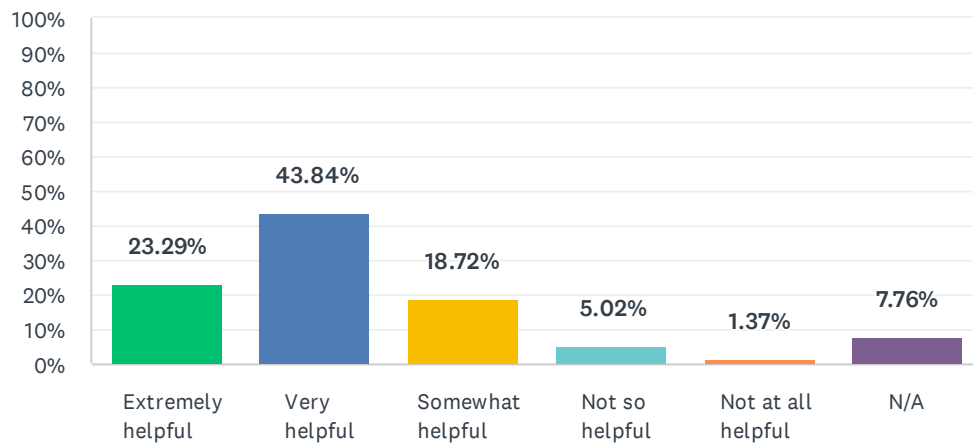
## Q12 How helpful is the staff in the Office of Admissions?

Answered: 218 Skipped: 15



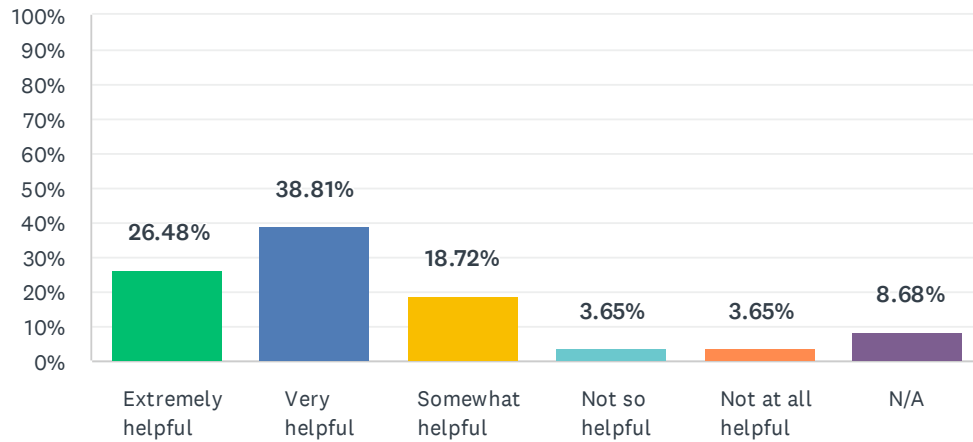
### Q13 How helpful is the staff in providing high-quality assistance?

Answered: 219   Skipped: 14



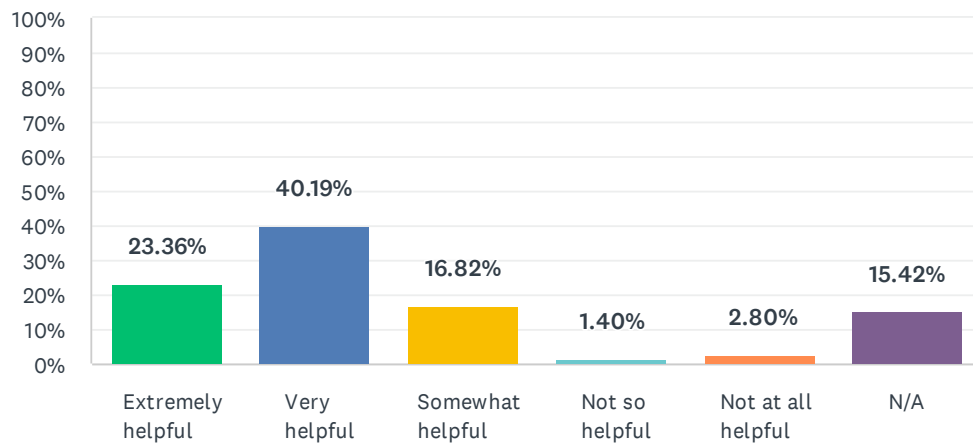
## Q14 How helpful is the Office of Admissions in providing accurate information about academic programs and institutional costs?

Answered: 219 Skipped: 14



## Q15 How helpful is the staff at the Office of the Registrar?

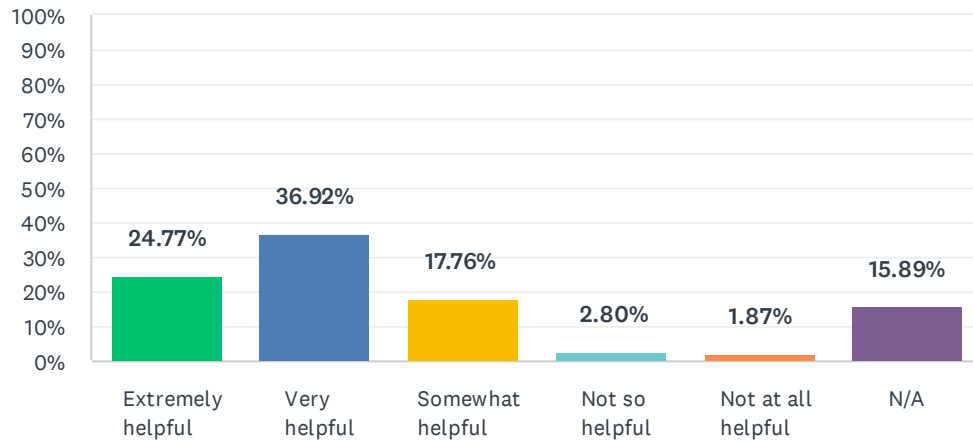
Answered: 214 Skipped: 19





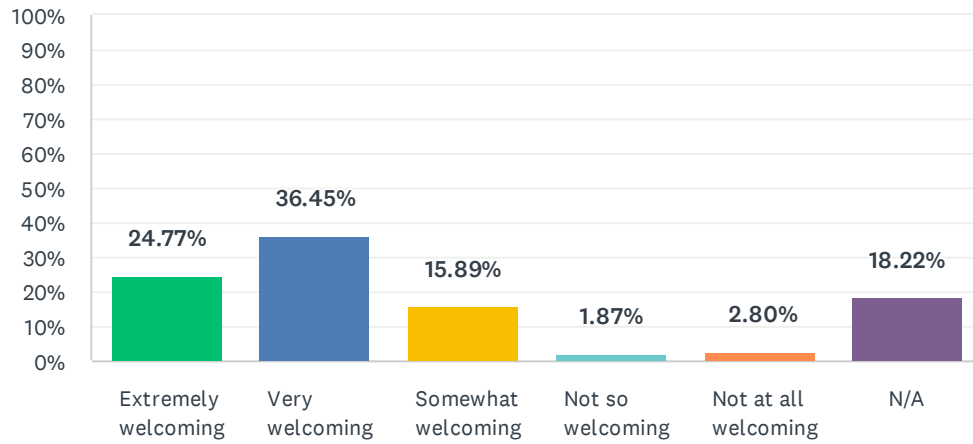
## Q16 How helpful is the Office of the Registrar in providing accurate information?

Answered: 214 Skipped: 19



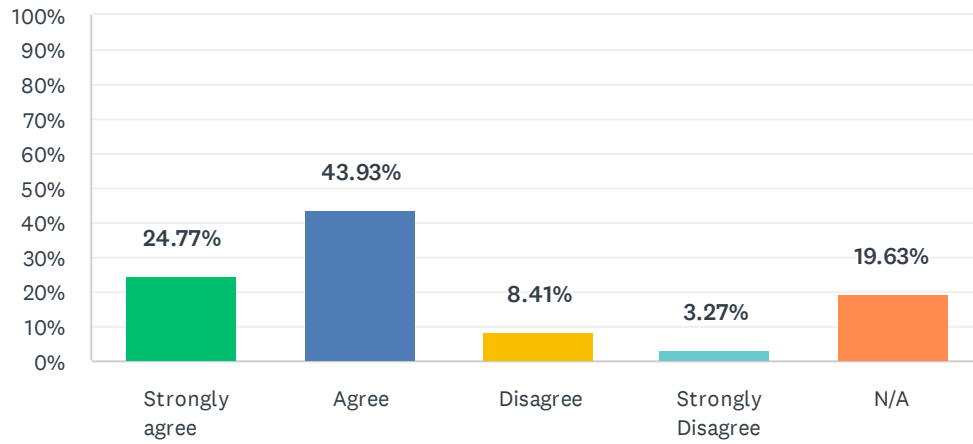
## Q17 How welcoming is the Office of the Registrar in providing answers to records-related questions?

Answered: 214 Skipped: 19



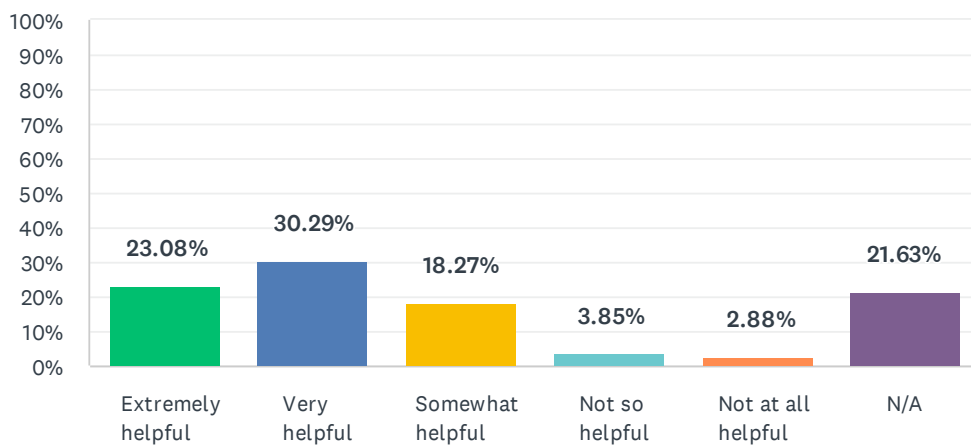
## Q18 The Office of the Registrar responded to my email/request in a timely manner.

Answered: 214 Skipped: 19



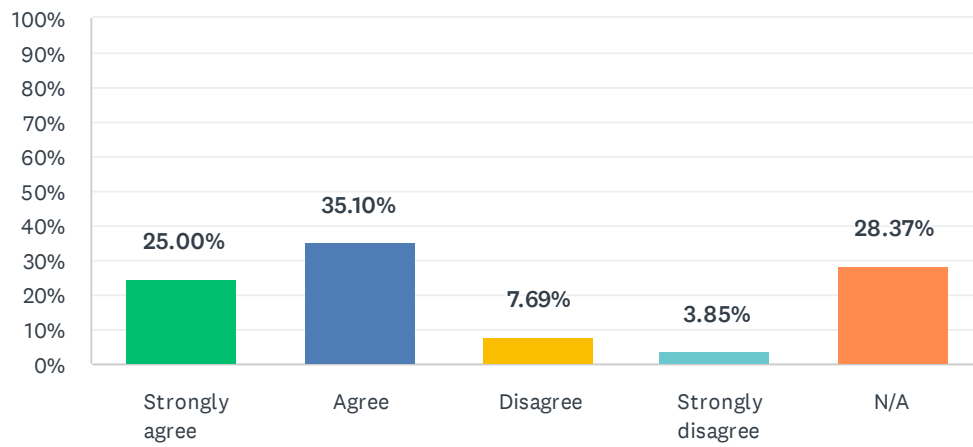
## Q19 How helpful is the staff at the Student Advisement Center?

Answered: 208 Skipped: 25



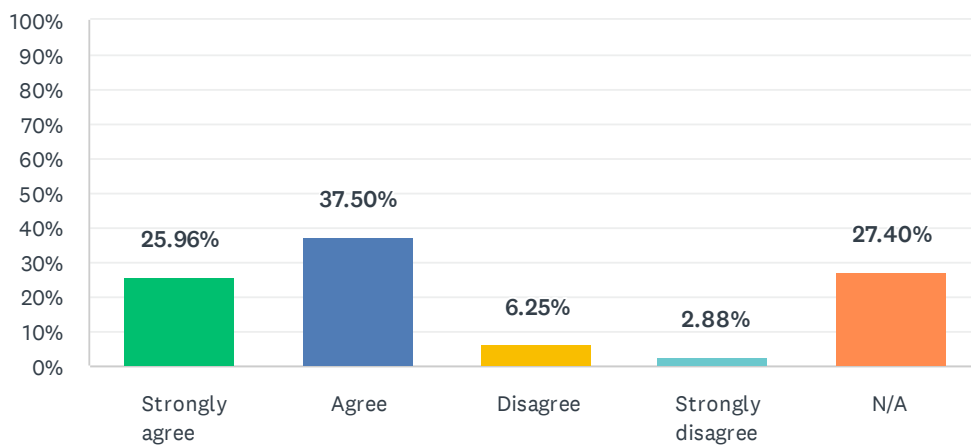
## Q20 The first-year advisors have been available when I needed help.

Answered: 208 Skipped: 25



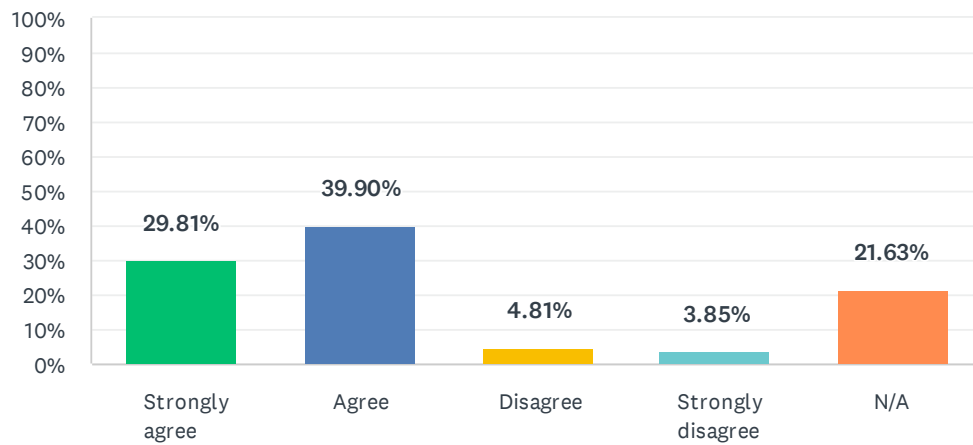
## Q21 The first-year advisors have been supportive when I needed help.

Answered: 208 Skipped: 25



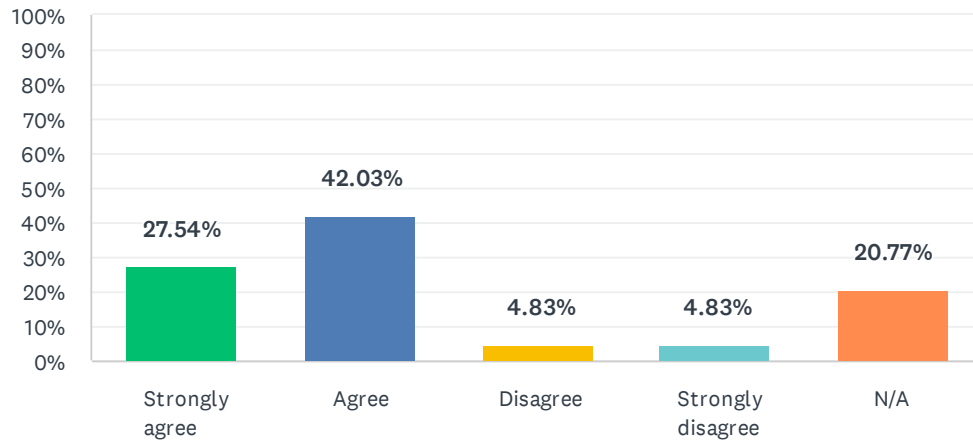
## Q22 The advisors have helped me make decisions about my academics.

Answered: 208 Skipped: 25



## Q23 The advisors have helped me select and understand a program of study or degree plan.

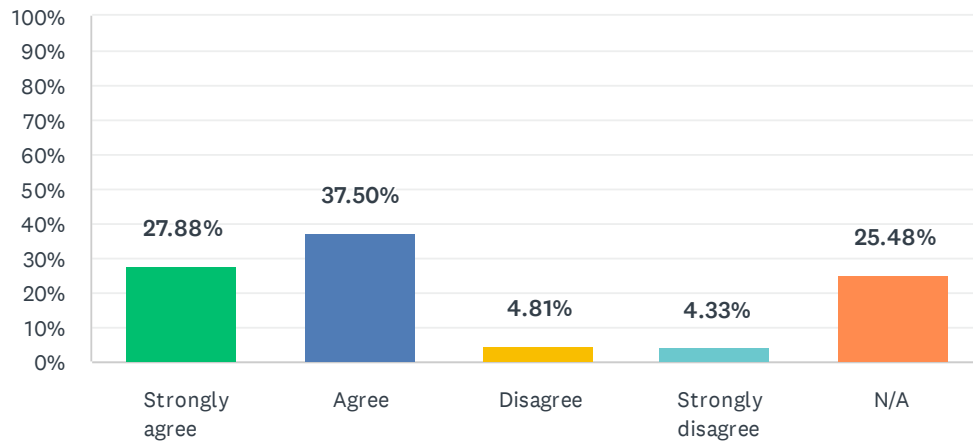
Answered: 207 Skipped: 26





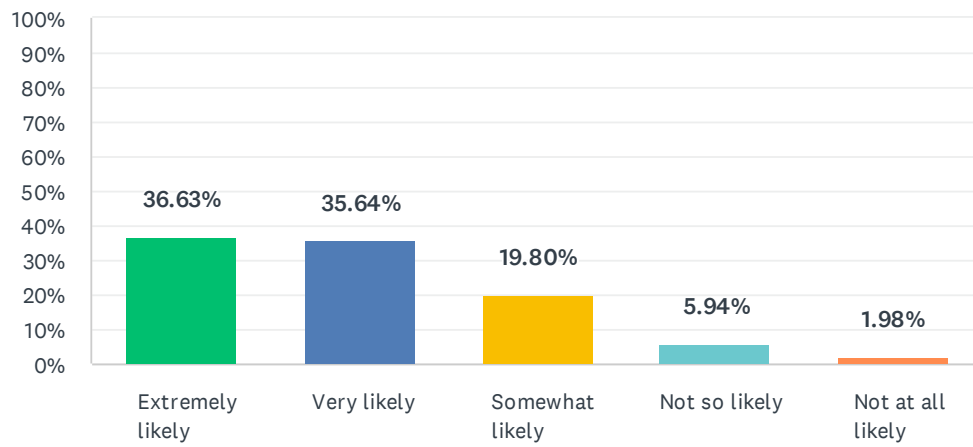
Q24 The advisors have helped me reach out to other campus resources, such as the financial aid office, program advisors, the writing center, the math learning center, online tutoring, the personal counselor, etc.

Answered: 208 Skipped: 25



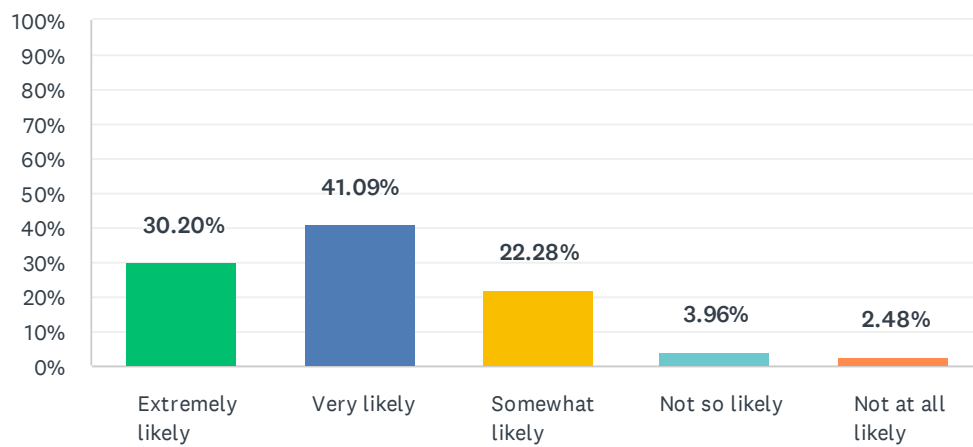
## Q25 How likely are you to continue attending this college next year?

Answered: 202    Skipped: 31



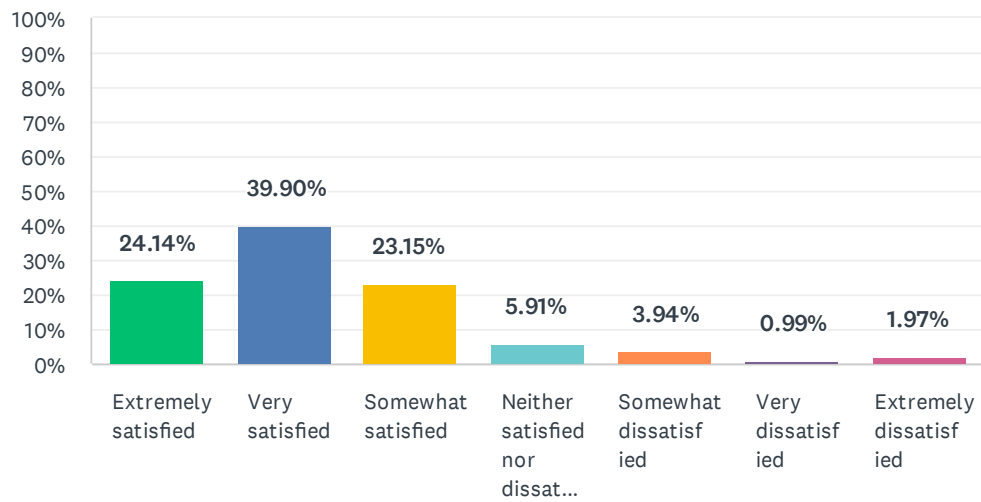
## Q26 How likely are you to recommend this college to others?

Answered: 202   Skipped: 31



## Q27 Overall, are you satisfied with your experience at this college?

Answered: 203   Skipped: 30



**Q28a Please share any of your experiences that will help us to serve our students in the future : Opportunity for Improvement**

Answered(n) excluding NA : 37 Skipped: 161

Opportunity for Improvement	Percentage of responses
Need for better communication	32%
Lack of Faculty/Staff Support	30%
Need for better technology	11%
Need to be more in person classes	8%
Need to open library	5%
Shortage of staffs	3%
Lack of hands on subject related projects	3%
Lack of offering related courseses	3%
Difficulty with 8-week courses	3%
Need a better representation of student body	3%

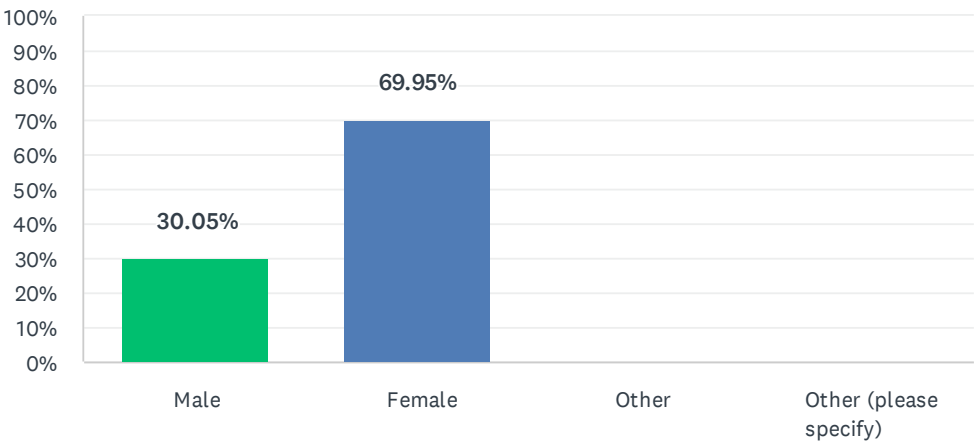
**Q28b Please share any of your experiences that will help us to serve our students in the future : **Strength****

Answered(n) excluding NA : 31 Skipped: 161

Strength	Count of Responses
Very supportive faculty/staff	68%
Good overall experiences	13%
Great Infrastructure/Technology	10%
Convenient and quick 8-week courses	3%
Most cost effective in the State	3%
Great online class experience	3%

Q29 What is your gender?

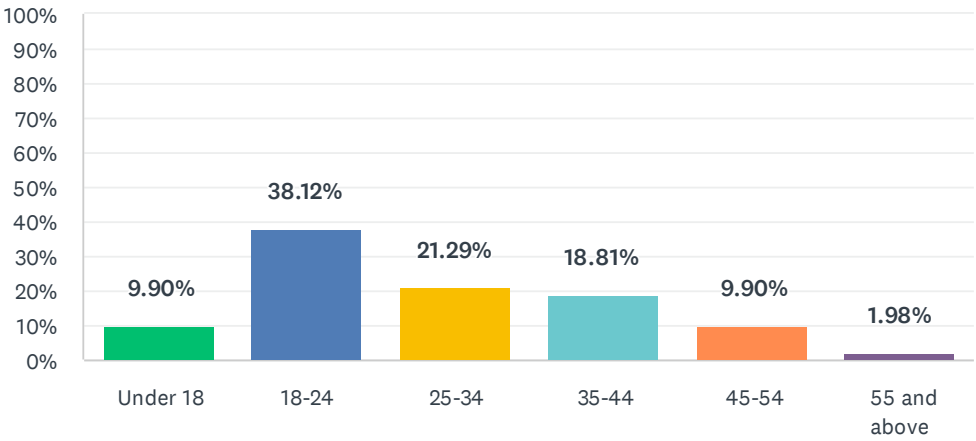
Answered: 203    Skipped: 30



#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q30 what is your age?

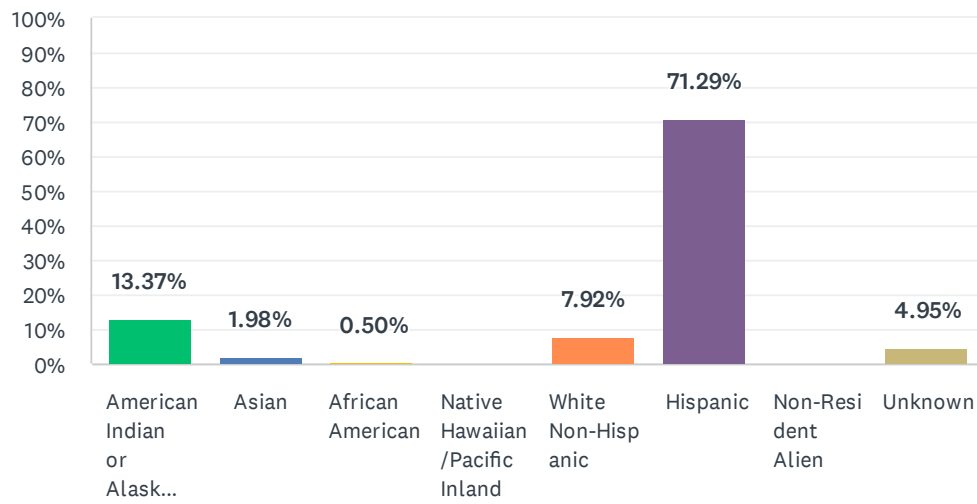
Answered: 202    Skipped: 31





## Q31 What is your ethnicity?

Answered: 202    Skipped: 31



Q32 What is your degree level?

Answered: 204    Skipped: 29

